

MEET-N-GREET GUIDE



1

When Accepting A Meet-N-Greet

- Confirm time and address.
- Print the dog minding detail sheet.
- Straight up-a clean, organized home gets more bookings!
- Dressing in a clean yet casual style also helps you make a great first impression.

2

BEFORE

- Confirm your availability, including pickup and drop-off times.
- Avoid Surprises! Ask questions about the pup.
- Cat or a bunny at home? Mention any pets you have.

3

DURING

- Be on time to show you value your Guest's time.
- Keep it short and sweet: 20-30 minutes or less.
- Drive the experience:
 - Start the conversation.
 - Talk about your past pet care experience!
 - Have a resident or Guest pup? Take a short walk together.
 - When connecting with a Guest pup, avoid leaning over, reaching down, or moving quickly.
 - Highlight you home's safety features, comfy spaces to relax, doggy gates, and tall fences in the yard.
 - Let the Guest know if a roommate or significant other may interact with their pup.
- Recap important information and provide the dog minding detail sheet. Ask them to complete and return on drop off day.



4

AFTER

- Here are three message scripts to help you get the ball rolling, no matter what you decide.

If it's a good fit

Ask for the reservation

"I think (Pup's Name) would have so much fun here, and we'd love to have him/her. We can easily set up a Reservation now, so she/he has a spot saved especially for him/her!"

If the Guest isn't ready to book

Send a follow-up message

"I'm so excited to mind (pup's name). I've hosted a lot of other dogs just like (pup's name) and I know we'll have a great time together. I'm definitely available, so please keep me in mind for his/her stay!"

If it's not a good fit

Gently let the know and offer to help*

"Thank you so much for coming to meet with me! I enjoyed spending time with you and your (pup's name), but I may not be the best fit. I can have FindADogMinder contact you with some other great options."

*Contact FindADogMinder as soon as possible to let us know it's not a good fit, so we can reach out to the Guest and provide them with a great FADM experience.



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